



Welcome back to the Kingsmill Spa! The health and safety of our clients and staff is a top priority. * If you are experiencing signs or symptoms of illness, we ask that you postpone your service until you are well again. If you need to cancel or reschedule an appointment due to illness, please email our guest relations team and we will be glad to do so without penalty.

[Request an Appointment Online](#) and our guest relations team will reach out to you to confirm your appointment.

Massage

No robe or slipper service available, please change in your treatment room as instructed by your provider.

- 50-minute relaxing Swedish massage \$115
- 50-minute therapeutic deep tissue massages \$125
- Kingsmill Coupon Swedish massage *Coupon Required*
- \$25 Upgrade – Breathe Easy Treatment
- \$25 Upgrade – Hot Stone Samples

Hair

Starting rates, consultation required at the time of service

- Men's Cut \$25
- Shampoo, Cut, Style \$60
- Partial Color + Cut \$100+
- Full Color + Cut \$140+
- Brazilian Blowout \$200+
- \$20 Upgrade – Deep Conditioning Treatment
- \$30 Upgrade – Color Bond/Toner

Nails

- 50-minute Kingsmill Manicure \$45
- 50-minute Kingsmill Pedicure \$65
- 25-minute Express Manicure \$25
- 25 minute Express Pedicure \$40
- \$10 Upgrade – Gel Removal
- \$10 Upgrade – Gel Polish
- \$10 Upgrade – Paraffin Wax Dip

**Additional services and pricing available upon request but not guaranteed. The Club at Kingsmill Members receives 20% off each visit. Facial coverings are required. Please visit the next page for additional FAQ's*

FAQ's

When is the Spa open? The Kingsmill Spa will be open Wednesday-Sunday from 9am to 5pm starting on Friday, May 15th.

How should I book my appointment? All appointment requests must be made online by submitting a request our website: <https://www.kingsmill.com/spa/request-a-spa-appointment/>. Appointment questions, notes, or cancellation requests can be emailed to: TheSpa@Kingsmill.com. Please allow up to 24 hours for a response.

When should I book my appointment? Our online portal is available for you to request an appointment at any time. We ask that you submit your request at least 72 hours prior to your desired appointment date. If your request is submitted between 9am and 5pm, you will be contacted by a member of our team within 2 hours. If your request is submitted after hours, please allow until the next business day for a response. You will be contacted 48 hours in advance of your appointment to confirm your appointment.

What are the deep cleaning protocols at the spa? The Kingsmill Spa will have a mandatory 30-minute window in between each client in order to perform a routine clean with hospital grade cleaning products and disinfectant. The Kingsmill Spa will also be closed on Mondays and Tuesdays in order to deep clean.

When should I arrive for my appointment? Please arrive NO EARLIER than 10 minutes. If you arrive earlier than 10 minutes, you will be asked to wait outside. The lounge area and waiting area will not be available for lingering.

How many services can I get at once? The current CDC guidelines recommend limiting the maximum time of services to an hour so we ask that you keep this in mind when scheduling your appointments. There will be a limit of 2 services per person per visit.

Are group bookings available? Group bookings, side-by-side treatments, and couple's services are not available until further notice.

What amenities will be provided while I am at the spa? There will be little to no amenities available until further notice. There will be no towel, robe, or slipper service. You are welcome to bring your own towel, should you need to use the locker room showers.

When can I use the Wet Suites? The wet suites (Sauna, Steam room, and whirlpool) are closed until further notice and you will not be able to use them during your visit.

What type of Personal Protective Equipment do I need for my appointment? You must arrive to your appointment in a facial mask and wear it during the duration of your appointment. The Kingsmill Spa staff will wear masks at all times. We have the right to reschedule your appointment, should you not have a mask.

How can I contact the Kingsmill Spa if I have additional concerns? For additional questions or concerns, please contact our Spa Manager, Jennifer Paige (p) 757-253-8206 (e) Jennifer.paige@kingsmill.com